

Collaborative Catalyst

FAMILY BUSINESS ASSESSMENT QUESTIONNAIRE

The Family Business Assessment gives all key members of the family and the business a chance to express their views as to the importance of questions relating to the Six Transitions that face the family; Founder, Family, Business, Management, Ownership and Estate.

Quite often, what was thought to be obvious to the senior generation as to the priority of issues comes out differently. Most importantly, there is buy-in to the process by the family members because they have an opportunity to have input as to what is important to them.

THE SIX TRANSITIONS

- ♦ FOUNDER
- **♦ MANAGEMENT**
- ♦ FAMILY
- ♦ OWNERSHIP
- ♦ BUSINESS
- ♦ ESTATE

Use these definitions:

COLUMNA:

Our status in this area is fully acceptable. There is little or no need for improvement at this time.

COLUMN B:

There is room for improvement in this area. It is a high priority item. Our improvement efforts should begin within the next 12 months.

COLUMN C:

There is room for improvement in this area. However, in view of other priorities, improvement efforts should begin 13 or more months from now.

COLUMN D:

I do not have sufficient information/knowledge about this statement to express an opinion or it is not applicable.

FAMILY BUSINESS ASSESSMENT QUESTIONNAIRE

DATE:

NAME:

| A – No Improvement needed now |
|--|
| B · Room for Improvement & begin in next 12 months |
| C - Room for Improvement & begin 13 or more months from now |
| D - No opinion or do not have enough knowledge or information to form an opinion |

| I. FOUNDER'S (OR CURRENT LEADER'S) TRANSITION | A | В | С | D |
|---|---|---|---|---|
| 1. A documented plan and schedule exists for transferring business decision-making responsibility and authority to the next generation of management. | | | | |
| 2. The founder's continuing role in the business has been discussed with the next generation of management and is well defined. | | | | |
| 3. The founder has developed his or her personal strategic plan. | | | | |
| 4. The founder's plan has been communicated to all family members & stakeholders. | | | | |

| II. | II. FAMILY TRANSITION | | В | C | D |
|-----|--|--|---|---|---|
| 1. | Our family has worked together to develop the individual and collective communication, problem-solving and conflict-resolution skills of all adult family members. | | | | |
| 2. | We have a documented statement of the family's business vision to which all adult family members subscribe. | | | | |
| 3. | We have developed, agreed upon and documented rules/guidelines for making decisions about hiring family members to work in the business. | | | | |
| 4. | We have considered, defined and documented the rights and responsibilities of each of the various business and family roles we play. | | | | |

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| III. BUSINESS TRANSITION | A | В | С | D |
|---|---|---|---|---|
| 1. There is a documented strategic plan. | | | | |
| 2. We have an active, functioning board of directors. | | | | |
| 3. Job performance standards exist for both family and non-family employees. | | | | |
| 4. Rules for compensating family members employed in the business have been established and effectively balance business and family considerations. | | | | |

| IV | . MANAGEMENT TRANSITION | A | В | C | D |
|----|--|---|---|---|---|
| 1. | The management model that will be used in the next generation has been defined and documented. | | | | |
| 2. | Criteria for evaluating candidates for the top management position(s) in the next generation have been agreed upon and documented. | | | | |
| 3. | The process by which successor selection(s) will be made has been established and documented. | | | | |
| 4. | A formal development plan is in place to educate and train family members employed in the business. | | | | |

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| V. | OWNERSHIP TRANSITION | A | В | C | D |
|----|---|---|---|---|---|
| 1. | Every adult family member understands the rights, roles and responsibilities that apply to the owners of our family's business. | | | | |
| 2. | A decision has been made about to whom ownership will be transferred in the next generation. | | | | |
| 3. | Written buy-sell and/or shareholder agreements exist and are current. They define how stock will be treated in the event of death, disability or withdrawal of a shareholder from the business. | | | | |
| 4. | All owners receive periodic information about the financial performance of the business and are able to read, understand and interpret financial statements. | | | | |

| VI | . ESTATE TRANSITION | A | В | C | D |
|----|--|---|---|---|---|
| 1. | The estate plans of the founder and all other family stakeholders are complete and are reviewed annually. | | | | |
| 2. | The methods and means whereby the founder's (or current leader's) estate will be distributed have been shared with all adult family members. | | | | |
| 3. | Funding provisions exist for the payment of estate tax obligations. | | | | |
| 4. | The family knows the philosophy and specific intentions of the founder and his or her spouse concerning philanthropy. | | | | |